



## Client Snapshot Securities and Exchange Commission

### Supporting SEC's CIO Governance

**C**hevo is supporting the U.S. Securities and Exchange Commission (SEC) Chief Information Officer (CIO) in deploying and operationalizing their new SDLC, rebranded as the Service Delivery Framework (SDF). The **Chevo** team is providing guidance to project managers and task leads in facilitating SEC's 200+ IT projects through each Phase Gate of the SDF, ensuring all deliverables are thoroughly and adequately developed in compliance with agency and federal standards to facilitate effective Phase Gate reviews, leading to reduced project risk and a smoother operational production environment.

#### BUSINESS CHALLENGES

The SEC CIO was faced with ensuring their 200+ IT projects comprised of COTS, customized COTS, and custom-developed solutions adhered to SEC's System Development Life Cycle (SDLC) and were prepared to progress through each Phase Gate for successful implementation, deployment, and operations.

**Multiple Development Approaches** – With a diverse portfolio of IT projects, contractor support, and the adoption of Agile processes, varying development approaches were being used, creating difficulties for managers, staff, and governance personnel.

**Multiple SDLC Paths** – SEC's legacy SDLC consisted of several outdated development paths intended to support a myriad of IT solutions; the paths were not well communicated and confusing. Projects often chose the "path of least resistance" which did not meet governance requirements, delaying projects.

**Weak Governance** – Tailoring SDLC paths, lack of direction for tailored paths, and confusion on how to document Phase Gates created governance bottlenecks. Project paths were confusing and requirements not always understood; project teams submitted required governance documents containing incorrect/inaccurate data, leading to incorrect project classifications and lifecycle paths, resulting in rework and delays.

**Increased Scrutiny** – Complaints of inefficient and confusing processes brought external auditors, generating increased scrutiny of the SDLC process.



### SERVICES DELIVERED

#### PROGRAM MANAGEMENT

- IT Governance
- Organizational Change Management
- Phase Gate Review Support
- Systems Development Life Cycle Tailoring
- Development of Standard Operating Procedures
- Training
- Project Management
- Risk Management
- Schedule Management

## CHEVO SOLUTION

**Chevo** was contracted to help SEC deploy their new SDF and provide governance support over SEC's portfolio of 200+ IT projects.

### Highlights of Chevo's services:

**Effective Change Management** – Employed Organization Change Management techniques to help deploy SEC's SDF. Utilized new SDF guidelines on new projects while facilitating the governance process for the legacy SDLC process.

**IT Governance** – Implemented processes and designed new procedures to expedite the review of projects efficiently, removing un-necessary bottlenecks.

**Collaboration and Coaching** – Performed outreach to projects to collaborate on the proper SDF path to follow, providing coaching to project managers and teams in navigating the SDF to facilitate timelier, more effective Phase Gate reviews. Provided guidance to project managers in the development of Tailoring Plans for unique situations.

**Phase Gate Reviews** – Developed checklists for Phase Gate reviews, allowing the governance staff to conduct a project review prior to moving to the next phase of the SDF process.

**Communication Management** – Developed an enterprise Communication Management Plan to overhaul and organize email communication and templates, and prioritize communications to stakeholders to ensure timely, consistent responses.

**Renewed Focus on Auditable Information** – Initiated an effort to scrub hundreds of project documents to validate and correct the documentation submitted by SEC's project teams. **Chevo's** consultants conducted outside research to validate data, standardize data element labels, and cleanse legacy data. This enabled **Chevo** to create auditable records for all projects to ensure requirements' compliance, with a focus on developing trustworthy data for accurate reporting.

## OUTCOME

**Chevo's** efforts resulted in deploying the SDF framework across the SEC enterprise within two months of contract award, quickly and without delay, exceeding expectations. By conducting outreach to projects and program managers, SEC obtained quicker SDF adoption, which led to more streamlined governance and Phase Gate reviews. **Chevo's** consultants facilitated Governance through a strong working knowledge of SEC's SDF, mission, and projects, ensuring that the SDF reduced the risk of non-compliant or ill-prepared projects being deployed into the SEC enterprise.

## ABOUT CHEVO

Chevo Consulting, LLC (**Chevo**), is a Women-Owned Small Business (WOSB) that helps **change** and **evolve** federal agencies, their portfolios, and programs through practical implementation of unbiased advice. We are trusted advisors and practitioners in strategic, portfolio, program/project, and financial management.

Find out how **Chevo** and our consultants can help overcome your agency's specific challenges by contacting us at [Info@ChevoConsulting.com](mailto:Info@ChevoConsulting.com).

## CERTIFICATIONS



## CONTACT US

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